

Innovation & Learning Intern (m/f/d) – Digital Capability Center

About us:

For more than 90 years, our name has stood for excellent top management consulting all over the world. We support companies and institutions from the private, public, and social sectors in their most important changes – in partnership and close cooperation. Our goal is to significantly improve the performance of our clients and to create an exceptional professional environment for exceptional people.

The Innovation & Learning Center is a state-of-the-art facility for experiential learning founded by McKinsey & Company, Inc., together with the ITA Academy GmbH (RWTH Aachen University), leading technology companies, and innovative start-ups. The Innovation & Learning Center exemplifies the future of digital and sustainable operations (Industry 4.0), and imparts lean and digital skills in holistic training programs that help companies achieve a positive impact.

With two fully functional production lines and several model offices, the center offers practical trainings on lean and digital processes, integrating modern digital and analytics solutions to support the learning process. You will stay in contact with our network of consultants and other digital capability centers, particularly with the facilities in Istanbul and Venice, to learn about best practices in international workshop operations.

The Innovation & Learning Center Aachen is part of a global network that comprises 12 centers around the world, including Atlanta, Beijing, Istanbul, New Jersey, Singapore, and Venice. |

You will be based in our Innovation & Learning Center Aachen, which is part of the Düsseldorf Office.

Your tasks:

In the course of a six-month full-time internship, you will gain a broad understanding of current and future methods in digital and lean operations and related capability building. You will actively participate in the preparation and implementation of client workshops in a variety of modules that are carried out in-person and virtually.

Alongside the preparation and implementation of workshops, you will contribute to the development of new and innovative technology use cases (e.g., GenAI) and training programs. In this context, you will use your experience and creativity to improve learning experiences among clients – particularly through the development of interactive workshop formats. You will also support the implementation of innovative solutions and technologies at our model companies and get involved in related transformation projects with clients. As a full member of the team from day one, you will assume responsibility for your own topics and work packages. By working with the newest digital technologies in operations as well as holding regular conversations to obtain feedback, you will continually develop your own expertise.

Your qualifications:

- You are interested in the practical implementation of digital transformation projects, and you have an affinity for lean, digital, operations, technology, and/or sustainability
- You have internship experience in operations, project management, or a related area

- You study in a business, engineering, or IT program, or a comparable field
- You demonstrate self-initiative and flexibility, and you work carefully and reliably
- You have good problem-solving and strong interpersonal skills
- You have very good English language skills, German is a plus but not required

Your person to contact:

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Please submit your application on our [website](#).